

# Mukilteo Water Works



## Electronic Payments

Today's computer technology has afforded our customers the option to pay their water bills through their personal banks electronically or by having their bank issue checks. If you are considering using these options here are a few guidelines:

1. Make sure that the spelling of your name, the service address and the account/customer number are correct.
2. If your bank is issuing a paper voucher it should be sent to P.O. Box 260 Mukilteo WA 98275. There is no mail receptacle at the physical address and your payment may be returned and posting delayed.
3. Since the account/customer number is the easiest way to access your information we prefer that you use that number instead of meters numbers.
4. To avoid incorrect posting of payments please notify your bank if you should move to another residence within the Mukilteo Water District. You will need to change the account/customer number to coincide with the new service address. Account/customer numbers stay with the property to which they were originally assigned.

If you should need help in determining what your account /customer number is or if there is other information your banking facility might require please contact our office. Our staff will be happy to assist you. Nancy Killian

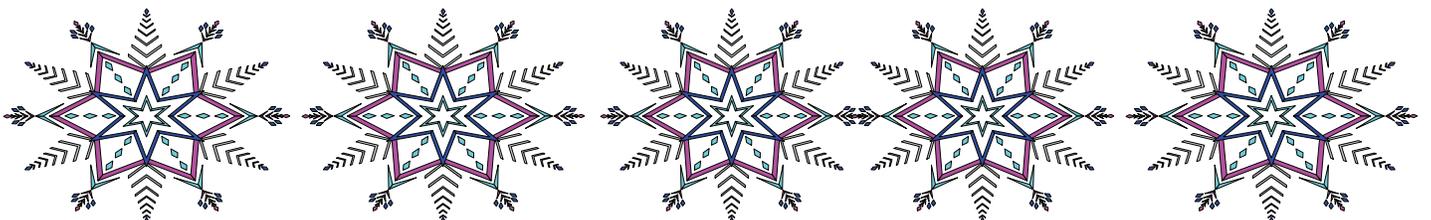


## Are you Prepared?

Our area has experienced unusually harsh weather this winter with flooding, snow and wind causing severe problems. The Farmers' Almanac predicted the past storms and suggests we may have more! Are you ready? Some homes went without power for as long as 11-days due to the recent wind storms.

Mukilteo Water District was fortunate to not have been affected by the recent storms but in events such as a water or sewer main break, earthquake, mud slide or prolonged power outage our customers could be impacted. In the past, three days of emergency supplies were suggested. With lessons learned from the past storms families should have emergency provisions for a minimum of seven days.

The District is continually researching and training staff on ways to be better prepared for emergencies. There is no emergency plan or kit that works for every family. Everyone should look at their personal needs and plan a supply of items and decide where and how to store them so they will be accessible and useable in emergency situations. A copy of the District's recommended supplies for their "Employee Emergency Response Kits" may be obtained at the district office front counter. The list contains suggestions for sheltering in place, first aid supplies, emergency lighting, toiletries, tools, food and other supplies. As stated, not everyone will need all the items suggested in the list, but it provides a tool to identify individual needs.



## District Happenings

### 2007 Water System Improvements

This years water system improvements include the replacement of the 4-inch water main that connects from the ends of 86<sup>th</sup> Place SW and 88<sup>th</sup> Street SW at approximately 59<sup>th</sup> Avenue West with a new 6-inch line. A portion of the water main is located in a very steep slope area and will require specialized installation techniques.

An 8-inch water main will be installed to connect two existing water mains located on 80<sup>th</sup> Street SW at approximately 41<sup>st</sup> Avenue West. The new line will improve water quality and fire protection in the area.

Upgrades to the 100<sup>th</sup> Street Flow Control Meter to include a pressure reducing valve (PRV) and telemetry modifications.

The District is working with Sound Transit to upgrade the water system along First Street in downtown Mukilteo including the water line at the railroad crossing at Loveland Avenue.

### Security Study

The District is having a Security Study performed to determine what upgrades should be completed in 2007 to protect the water and sewer systems.

### Wastewater Treatment Plant

Mukilteo Water District has purchased capacity in the City of Everett's Wastewater Treatment Plant. Upgrades to the Treatment Plant are under construction.

### Merger Study

Mukilteo Water District and Olympus Terrace Sewer District are continuing to study the potential benefits of merging the two agencies. The Board of Commissioners from both districts meet monthly to work on issues.



Nothing in the world is as soft and yielding as water. Yet for dissolving the hard and inflexible nothing can surpass it!!

Author Unknown



## Winter Water Tips

If you are planning a winter vacation and will be away from your home for any length of time remember to shut off the water and drain your system. Make sure to turn off the water heater before you drain your pipes.

To avoid frozen pipes remember too:

- ❄ Insulate pipes and faucets in unheated areas.
- ❄ Drain and disconnect outdoor hoses.
- ❄ Protect your outdoor water meter box. Your water meter needs to be covered to protect it from freezing. Contact the District if your meter box cover is damaged or missing.
- ❄ Locate your main shut-off valve. The District's crew is very busy when the area has freezing weather conditions. Knowing where your turn-off valve is located can save time and prevent damage from flooding.

If a water pipe does break, immediately turn off your main shut-off valve. Never use an open flame or electrical devise to thaw frozen pipes.



*Mukilteo Water Works is distributed twice yearly and is designed to keep Mukilteo Water District customers up-to-date on water related issues, projects and conservation education. We appreciate your comments and suggestions regarding this newsletter.*

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